

Introduction to AbsencePlus

Effective **September 23, 2026**, we are transitioning to AbsencePlus as our new Absence Management Vendor. AbsencePlus will be responsible for administering leave programs and ADA services on behalf of **Senior Care Therapy Management LLC**.

- Family and Medical Leave Act (FMLA)
- Applicable State FMLA Leaves
- Military Leave (USERRA)
- Americans with Disabilities Act (ADA) Accommodations
- Client-Specific Leaves
 - **Personal Leave of Absence**

For Leaves Opened Prior to September 23, 2026:

- Employees should continue following the existing process for all documentation and submissions through **September 22, 2026**.
- Starting **September 23, 2026**, any ongoing or outstanding documentation must be submitted to AbsencePlus.
- All existing claims will be automatically transitioned to AbsencePlus.
- AbsencePlus will notify any employees currently on leave if additional action is required to support their leave.

For New Leaves Opened on or After September 23, 2026:

- Employees must initiate leave requests by contacting AbsencePlus at **877-797-8417** or through the **AbsencePlus Self-Service Portal**.
- All required documentation will be provided directly by AbsencePlus.
- Employees are expected to review all communications from AbsencePlus promptly and carefully.
- Completed documentation must be submitted directly to AbsencePlus.

Thank you for taking note of this important update. If you have any questions, please contact AbsencePlus directly using one of the options listed below.

Contact AbsencePlus:

Phone: 877-797-8417

Online Portal: [AbsencePlus Self-Service Portal](#)

